

# ADHS Provider Response to SAMHSA Fidelity Review

Complete the following form in response to the SAMHSA fidelity review process conducted by ADHS behavioral health staff.

Date: 8/20/15

Name and contact information of provider:

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Location: 212 E. Osborn Phoenix AZ 85012 (602) 248-0368

Type of evidence-based practice provider (select one):

	Permanent Supportive Housing
	Supported Employment
X	Consumer Operated Services
	Assertive Community Treatment

What was your experience with the fidelity review conducted at your agency?

Excellent – We found the experience to be very professional, open minded and respectful process with REN Staff and Members. All who participated within the review found it to be a good partnership.

What was most helpful about the fidelity review process for your agency?

The most beneficial piece of this review was confirming the strengths of our programs and agency as a whole. Area's identified where changes could be made also assists in long term vision and implementation efforts.

What suggestions would improve the review process?

Discussing the areas of concerns with Senior Management to ensure information gathered is correct and allow response at conclusion of the review process.

Comments from your agency regarding the findings of the review and/or the fidelity report:

REN has expanded collaboration efforts with the entire community but mainly with other agencies providing Peer Support. Within this past calendar year, REN has made progressive strides in collaboration by; Inviting all Consumer Operated Service Providers to the First Annual Peer Support Specialist Dinner open to all AZ Certified Specialist on June 11, 2015. Invites and participation extended to various agencies like; Hope Lives, PSA, CHEERS, Southwest Network and West Yavapai and many others. In addition, the PFRC (Peer Family Referral Center) ones of REN's programs is dedicated to partnering with MMIC and all providers who offer Peer Support to assist in system navigation, referral and connection of Peer Facilitated support. This program hosts provider meetings and ensures diverse intakes options reflecting in 54% of all intakes provided in an individual's home. The Community Room at REN provides meeting space free of charge for many community providers including; Peer Coalition, JFCS, NAMI, CRN-Community Forum and ASU Peer Academy.



